GAUTRAIN MANAGEMENT AGENCY



GMA Automated Tender Management System Manual

Version 2

February 2021



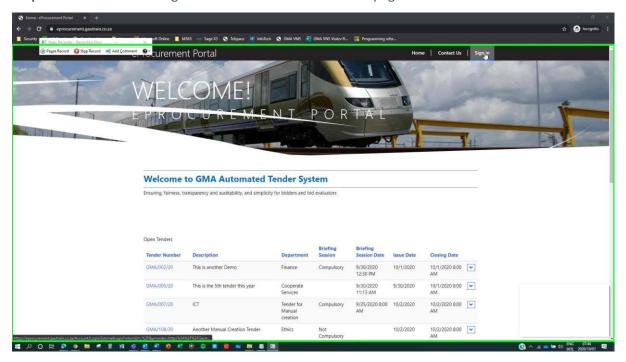
TABLE OF CONTENTS

2.	PASSWORD RESET	9
3.	SUBMISSION OF BIDS.	14
4.	TENDER OUESTIONS AND ANSWERS	22

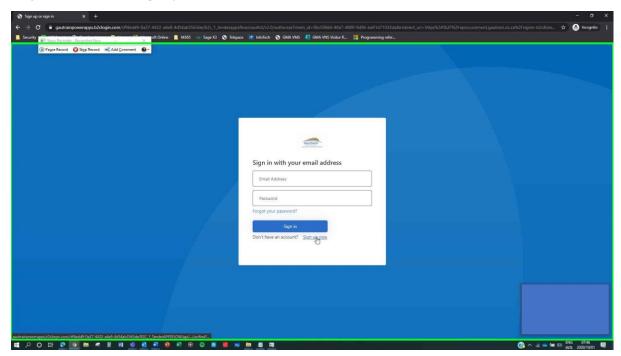


1. USER REGRISTRATION

Step 1: Left click on the "Sign in" button on the Portal Home page.

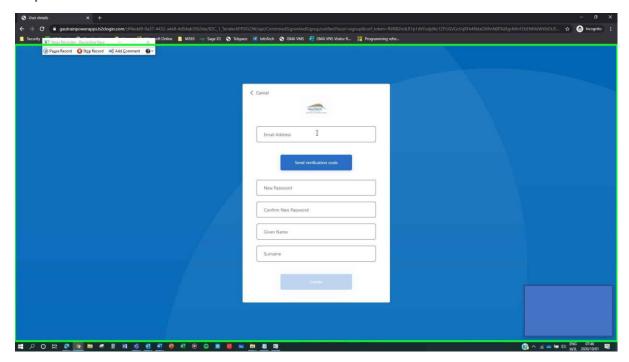


Step 2: Left click on "Sign up"

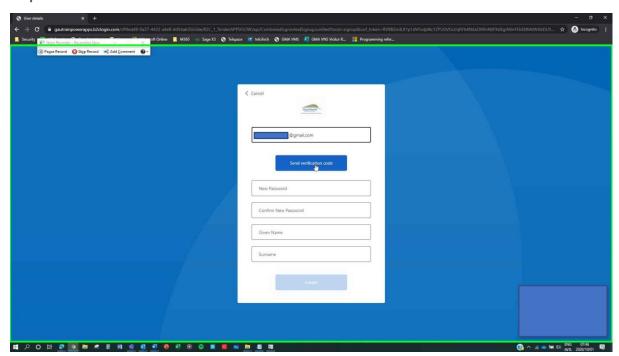




Step 3: Left click in "User details"

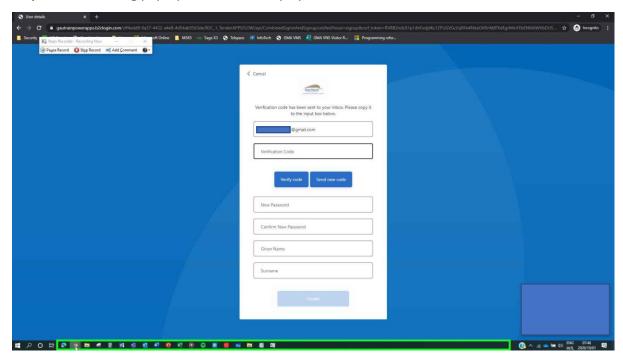


Step 4: Left click on "Send verification code" button:

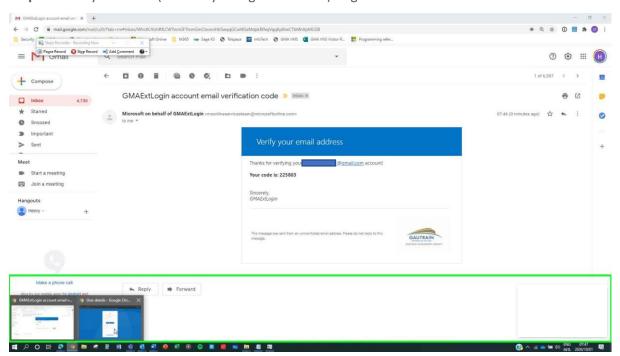




Step 5: The following pop-up window will display:

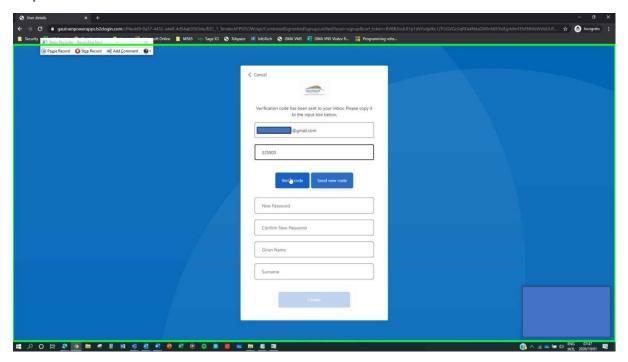


Step 6: Go to your email (the one you registered with) to get the verification code:

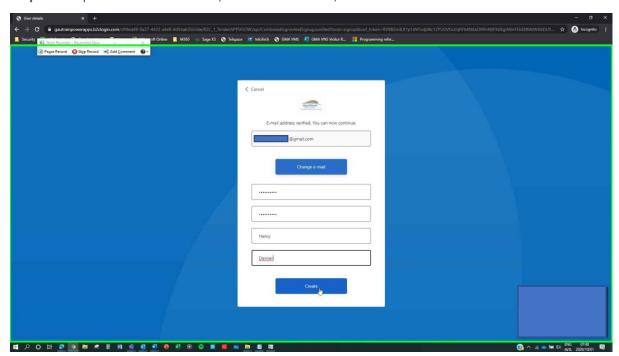




Step 7: Enter the verification code:

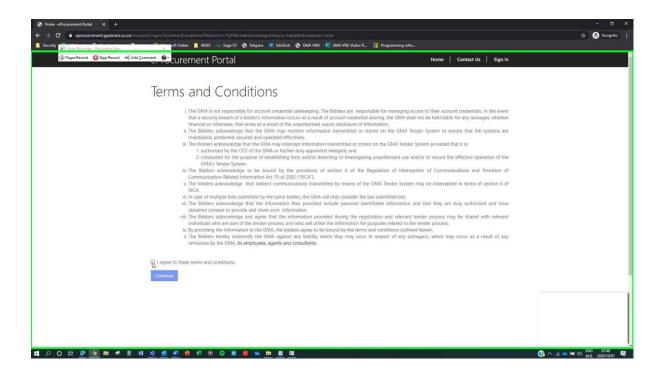


Step 8: Complete fields: "Password, Confirm Password, Name and Surname" and Click on "Create"

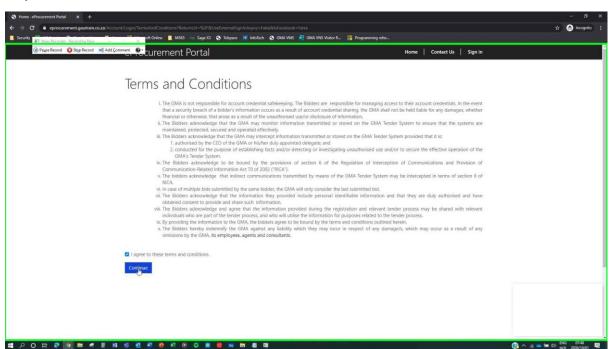




Step 9: Read the terms and conditions and tick the "I agree to these terms and conditions" checkbox. **NB:** Please note that these terms and conditions are binding to the bidder, so read and understand before accepting them.

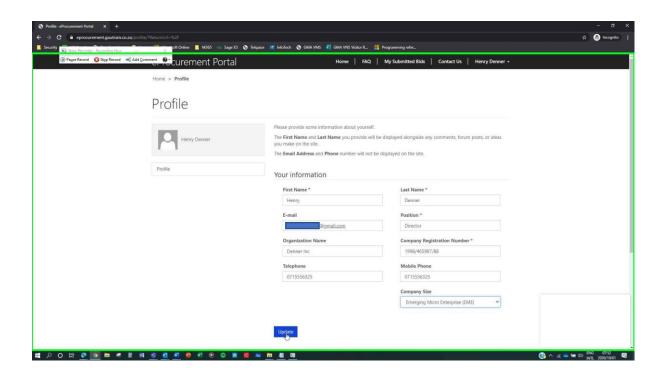


Step 10: Left click on "Continue" button





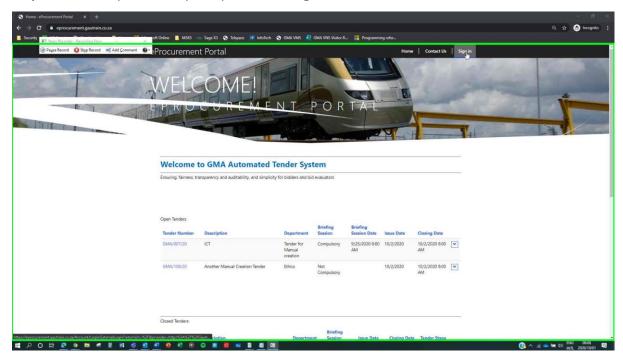
Step 11: Enter all details on the Profile screen and click on "Update"



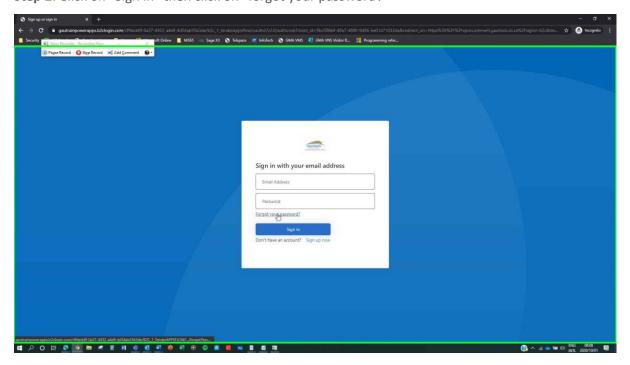


2. PASSWORD RESET

Step 1: Go to the portal - https://eprocurement.gautrain.co.za/

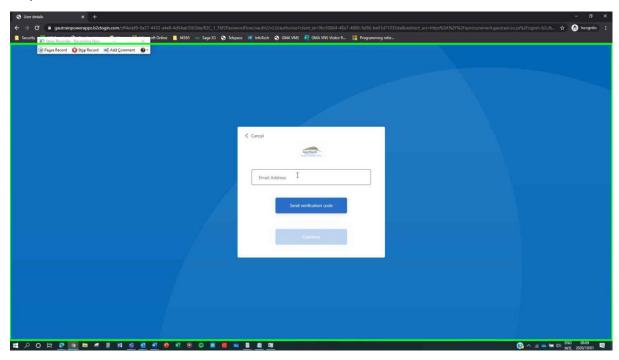


Step 2: Click on "Sign in" then click on "forgot your password?"

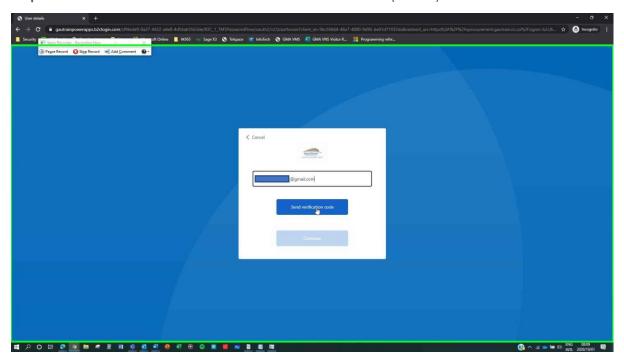




Step 3: Click in "User details

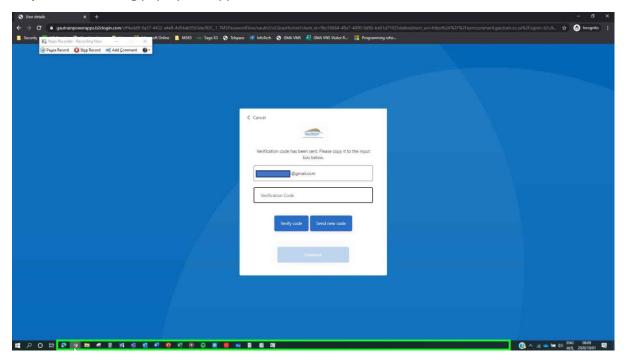


Step 4: Enter the email address click on "Send verification code (button)"

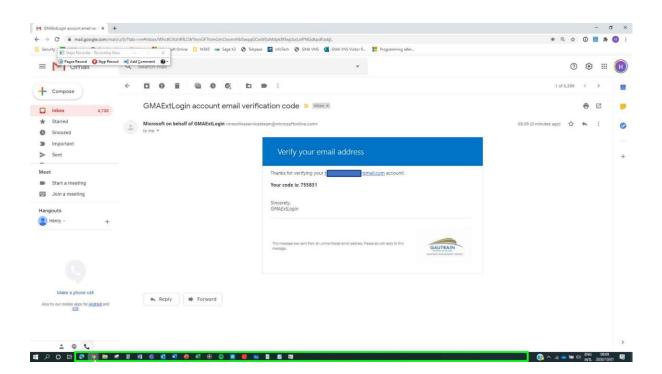




Step 5: The following pop-up will appear

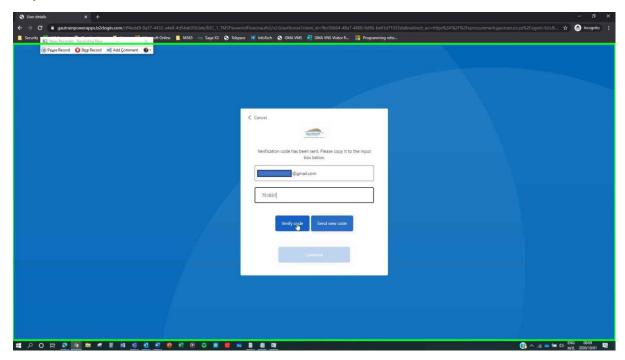


Step 6: Retrieve the verification code from the registered email address

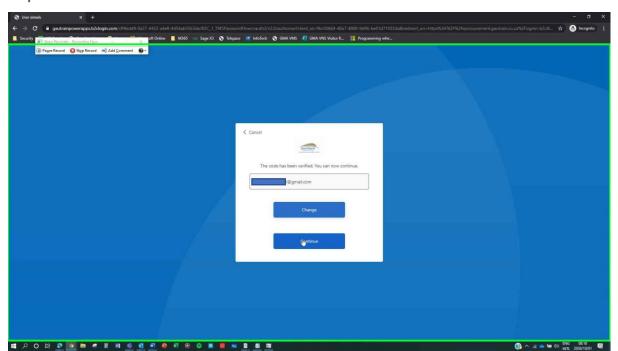




Step 7: Enter the verification code

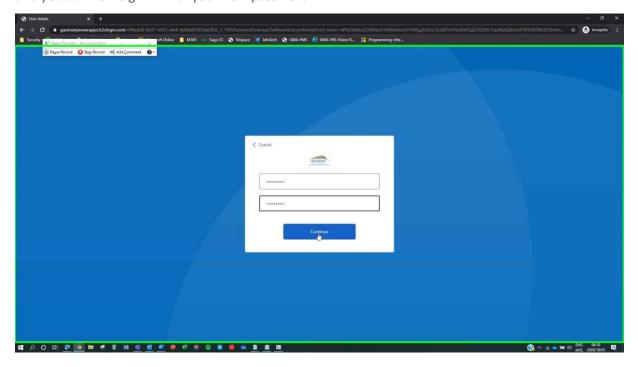


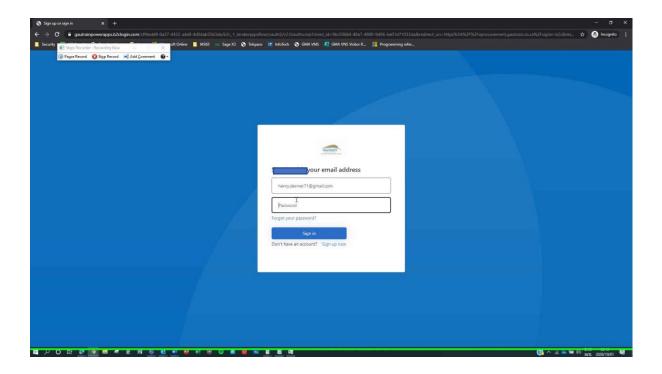
Step 8: Click on "Continue"





Step 9: Click on "New Password (edit)" and enter new password details. Your password will be updated and you can now sign-in with your new password.

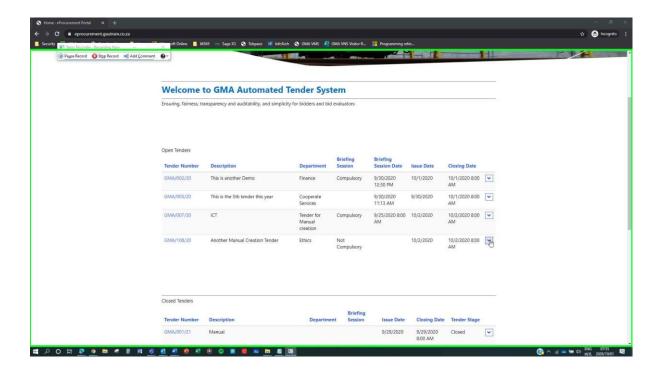




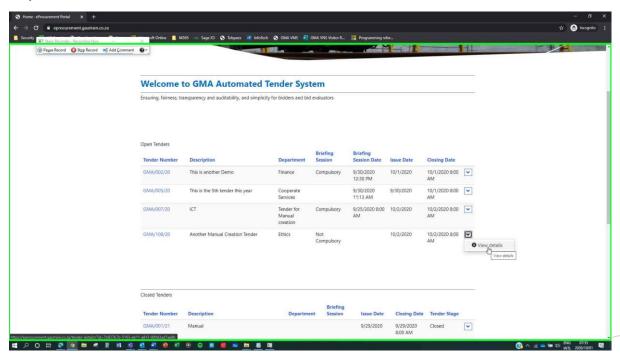


3. SUBMISSION OF BIDS

Step 1: Click on drop-down arrow next to the tender that you wish to view or apply for:

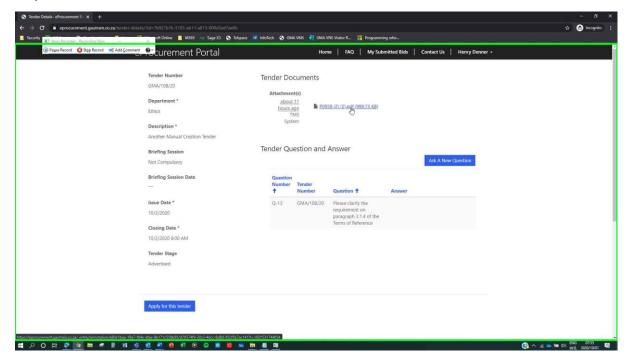


Step 2: Click on "View details" to view advertised tender information:

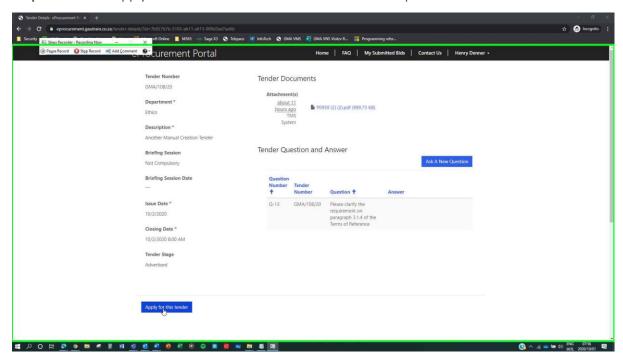




Step 3: Click on the attachment under the "Tender Documents" section to view the tender document:

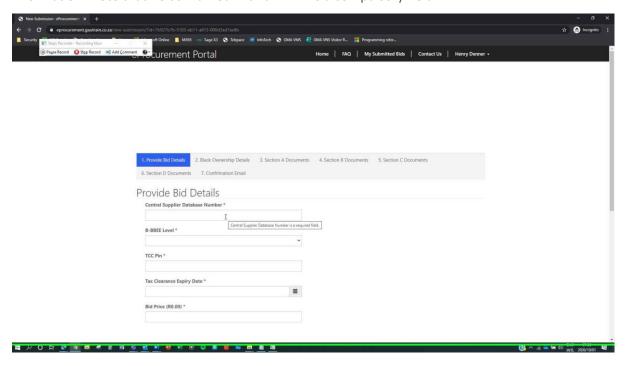


Step 4: Click on "Apply for this tender" to start tender submission process:

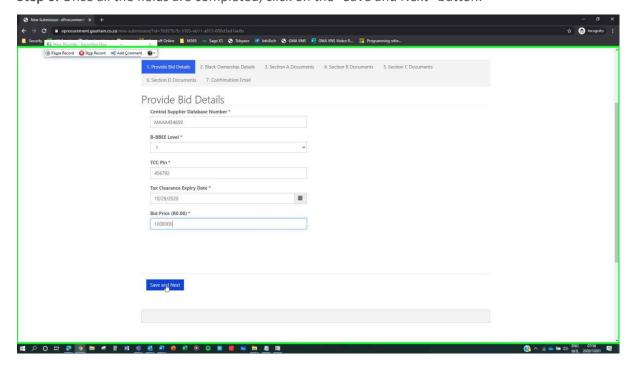




Step 5: The following window is displayed where the bidder is required to enter the necessary information. Note that fields marked with an " * " is a compulsory field:

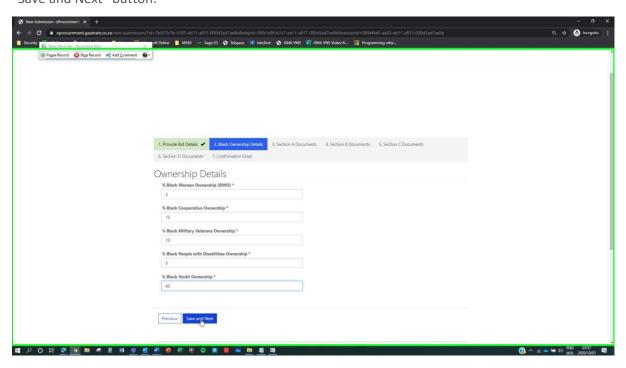


Step 6: Once all the fields are completed, click on the "Save and Next" button:

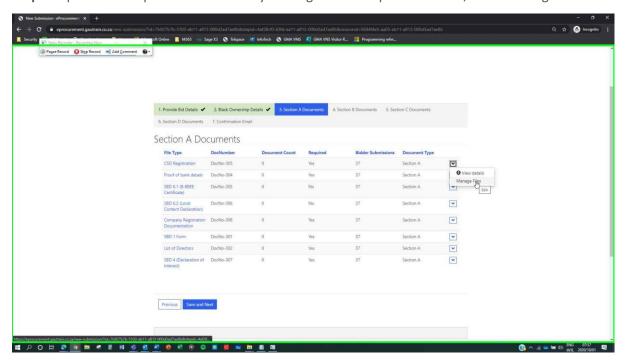




Step 7: On the following window complete the relevant "Ownership Details" fields and click on the "Save and Next" button:

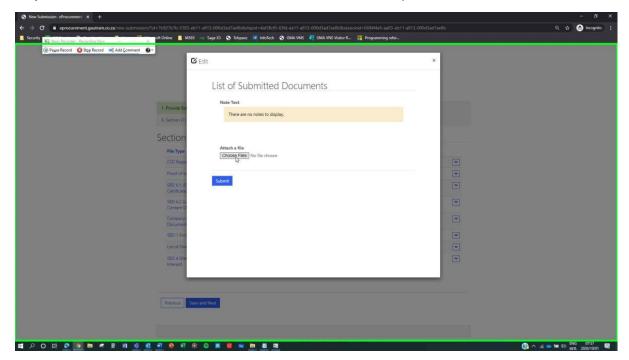


Step 8: Upload the required documents by clicking on the drop-down arrow, then "Manage Files":



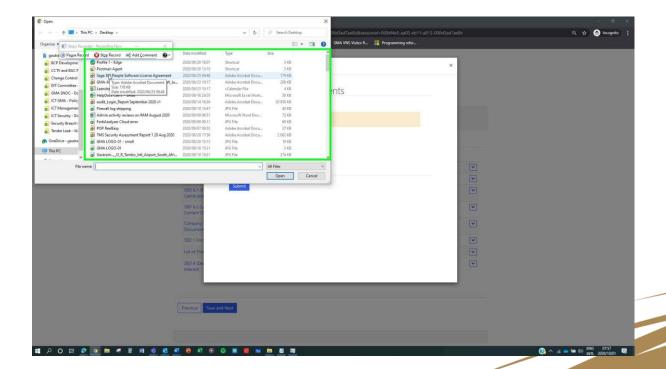


Step 9: Left click on the "Choose Files" button to select a file to upload:

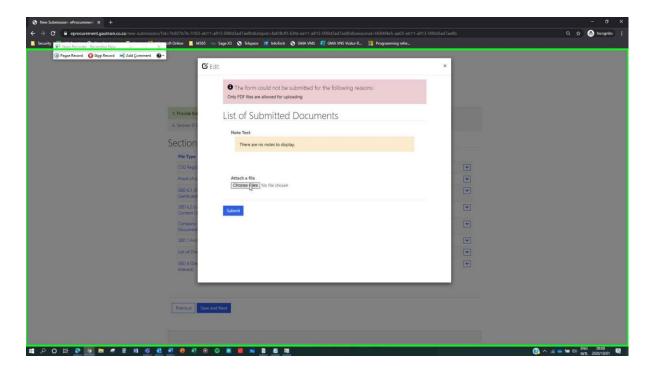


Step 10: Browse to the file location, select the file to upload, and then click on "Open". Once the file is uploaded, click on the "Submit" button to attach the file to the bidder submission. *You can upload as many documents as you need to in each category.*

Please note that that only PDF files may be uploaded. The size limit for uploading files is 50MB.



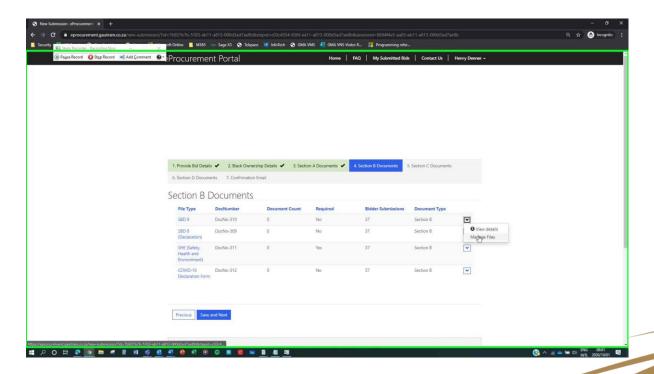




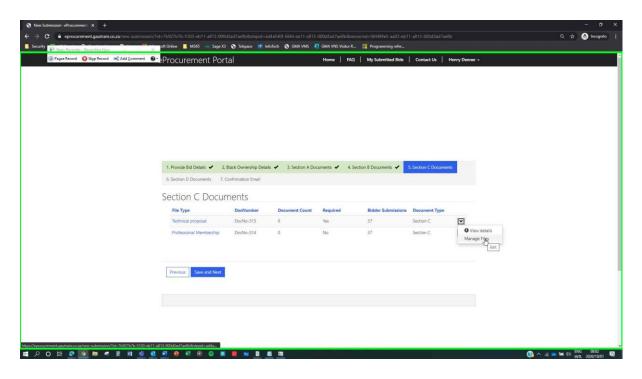
Step 11: Repeat steps 8 to 10 to upload all relevant documents for sections A, B, C and D. Once all relevant documents are uploaded for each section, click on the "Save and Next" to continue to the next session.

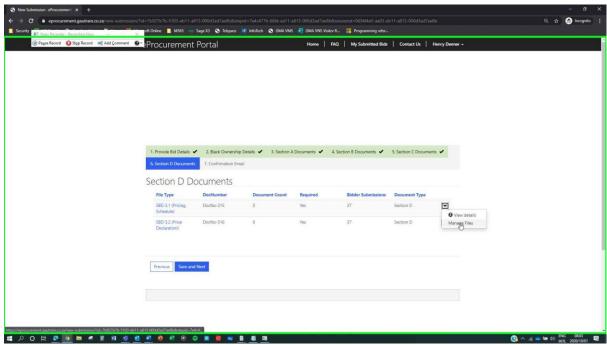
Please note the following:

- Ensure that documents are uploaded for all required fields
- Multiple documents may be uploaded where required and as necessary.





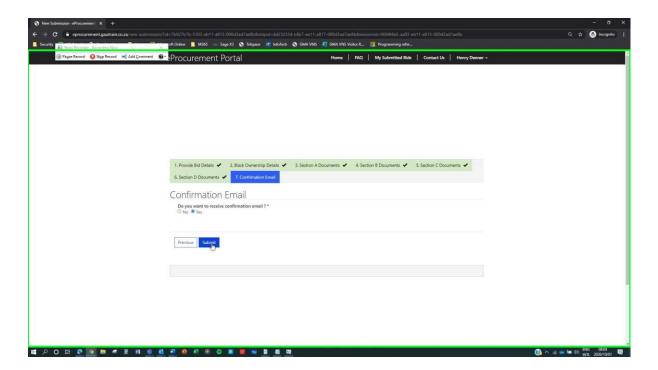






Step 12: On the last window, always choose **YES** to receive a confirmation email and then click on the "Submit" button to finalise the submission.

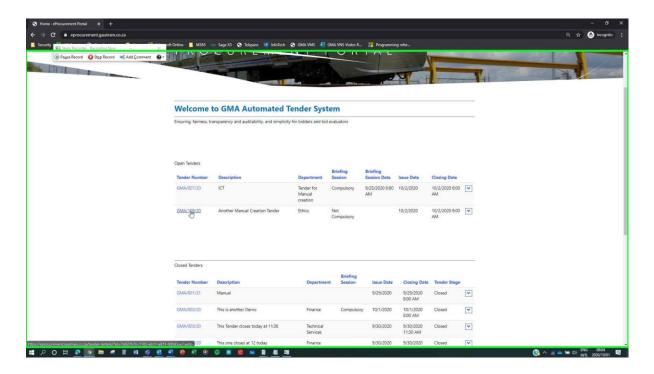
Please note that once you have completed the submission process, the information and documents in the submission cannot be changed.



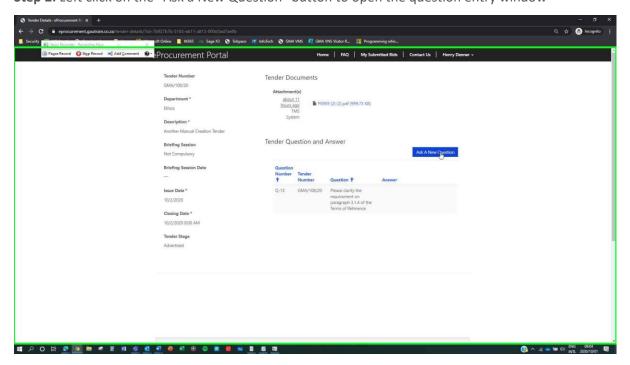


4. TENDER QUESTIONS AND ANSWERS

Step 1: On the Portal Home page (https://eprocurement.gautrain.co.za/), click on the tender number under the "Open Tender" section for which you want to submit a question:

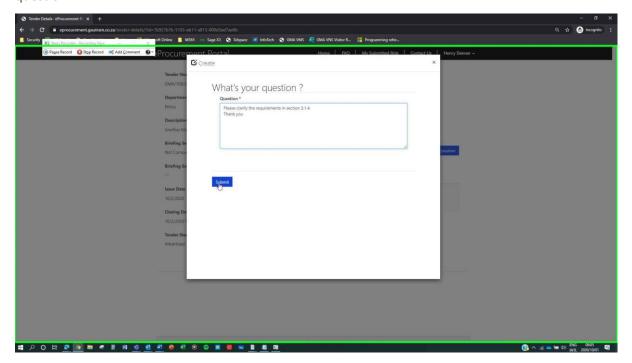


Step 2: Left click on the "Ask a New Question" button to open the question entry window





Step 3: Type the question in the provided space and click on the "Submit" button to submit the question.



Step 4: All submitted questions will be displayed in the "Tender Question and Answer Section" The Question will be sent to GMA Supply Chain Management and once they respond to the question, the response will be displayed on the portal in the Answer section next to the Question.

